Value Service - Schenectady
April 13, 1961

Mr. Svein Hvamb
Mr. Linc Young

I was a little startled in looking over some old papers to find a confidential note which I had written to one of the senior buyers, part of which is here copied.

"As you well understand, although a course involving engineering changes or approvals seems clear it progresses slowly. Effort to press for immediate action creates antagonism which is apt to defeat the purpose of the endeavor."

Since on so many occasions between then and now I have been impatient with progress, I am startled to find that I could write such appropriate words in 1939.

L. D. Miles/M
Mr. Nessler:  

\textbf{STRICTLY CONFIDENTIAL}

As you well understand, although a course involving engineering changes or approvals seems clear it progresses slowly. Effort to press for immediate action creates antagonism which is apt to defeat the purpose of the endeavor.

Vital assistance of Mr. Simon, Mr. Carter, Mr. Tillman, and several engineers has made possible the improvements which are started.

Most important of accomplishments, is probably the laying of each of the points of this program before Mr. Kimball of the Bearing Committee who is likewise convinced of their merit and who intends to follow up each endeavor periodically.

L.D. Miles