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# L. D. MILES SEDGEFIELD R 5 B 840 EASTON, MD. 21601 4/7/78

# DDC INSTRUCTORS SEMINAR

Tidewater Inn, Easton, Md. Apr 27 1978 - 10: am until 3: pm

PURPOSE - "INFORMATION, INSTRUCTION, INSPIRATION" - Elmer Hassell

- 1. "Good Morning" comments from each.
- 2. "Tell me what you want to know".
- 3. The organizations and people we work with. Chapters, Units, SD's, ASD's, Regional office, Field coordinator, AARP, NRTA, Adelle Milone, Michael Seaton,
- 4. Inter-relations with other DDC teaching agencies. Costs, advertizing, et
- 5. Proposed system of Trainer scheduling of DDC's and supplying of VAK's.
- 6. Proposed computer membership solicitation, and enormous challenge to DDC teachers to provide sufficient classes.
- 7. Probability of special course, taylored to needs of "after 55". Less time spent on Whisky, more on medication and changes in sight, hearing reaction time etc. Probably do a better job in 6 hours, instead of 8.
- 8. Getting DDC signups.
- 9. Other as indicated.
- 10. Adjourn.

## Respectfully,

Larry Miles, Trainor for area codes 216,218,219

Experience is showing that DDC instructors want and like this type of get-together. The knowledge gained is very helpful to them. There is no budget for it. As with other volunteer work, coming is optional. I do have authority to "buy lunch" so - "you-all come - and eat".

Larry

Also invited are SD's, ASD's, Field Coordinator, Regional office Jim Eden and/or others.

How do I condition my seef to know took to few took few thook of surfaces of surfaces of surfaces of surfaces of surfaces of Representations.

Response paragalistic harbot Ales do.

32 3

i sproud they should ent 2 Tentone 3 like to be a mole good friends Her either "Pickie" or styped Brough Buy & like I to pelot coupling or monage a good to us -Sout just rook sout it - Then Job but hamy The principles
is the essential first step sounds
It one amount step at a time is the second step.

Is "Buy Functions" the whole story of VA in Purchasino?

For answer, consider another question. Is "The Engine" the whole story of success in a fine automobile? Of course the answer is "No", but there is no good automobile without a good engine. It will run down hill with no engine.

Name some other purchasing va technique essentials.

- 1. Determination to buy for lower costs.
- 2. Willingness to learnmuch more about & Ath/Item purchased.
- 3. Ability this to understand whats being bought.
- 4. Ability to recognize and end roadblox.
- 5. Getting information from the best source.
- 6. Knowledge of potential suppliers.
- 7. Use of good creativity
- 8. Use of good information search.

9

If the reader says"Isnt that interesting?", I've wasted my time. I've lost the battle. If he says "I can do that", I've made first base. So - not just the examples - but to tie them into some system the reader will use. So, my p system is to provide a system. Teach the approaches. The opportunities. The pitfalls, then Illustrate with examples. Examples might be 1/3 or  $\frac{1}{2}$  at the most.

What have I got to teach them?

- / That they are in a position to make an added contribution -
- 2 That if they dont make it, noone else can or will.
- That it will be "up-hill work".
  - That if they try they'll make some surprising achievements.
- That its the "Trowel to build and the sword to defend the right to build"
- Great achievement in any field never has come without great opposition. 7 (7).

Then the specific technique and steps of doing it.

/Know the function.

By the stoppers.

Get Info from only best sources

- S Allow skilled vendors to know and work on function
- 7 Know diff kinds of functions
- Know and use the VA step-by-step job plan

# POSSIBLE NAMES FOR BOOK ON PURCHASING VAUSE.

Name should catch attention and \$, need not apply to subject matter

Do you want your buyer to cost or pay
Dollars left on the table
Wasted money
Found money
Profits lost in purchasing
biggest profit maker is waking up
down the drain
1000 ways the buyer flushes profits down the drain
If lost earnings could talk -

Cutting costs with buying techniques Cutting costs with brilliant buying Cutting costs with new buying techniques

Best buyers now using new techniques
Best Buyers -

Best buyers barely qualify

## What knowledge do I need?

Knowl of the use that comes from the matls recess and services that I buy - of the functions that are accomplished by ea expenditure.

of diff means for accomp. them

of diff suppliers who have diff ways to acc them

of differire degrees of acc by diff means

of means others use to accome them

of some new means for acc them, which are on the horizon.

of how the f would be nerf if the spec means became unavailable

Knowl of costs to acc each funct

of costs to acc ea increment of f

of costs of acc f by differing means of suppliers who would acc it by diff means, and of the cost of ea

of costs compet are paying to acc the f

of costs which will apply to newer means of acc

of costs which would apply if spec means became unavailable

#### What Now?

Hav e told them buy function buy function buy function, What else do I tell them? How Why When When not to For whome whose help what timing what embarrassment how handle embarrasment. how find out function when start function thinking how buy in construction how buy in services how buy in hospital how buy in administrative exp. How buy in R & D How to learn to buy function What other stoppers to expect and overcome What help do you need how to solicit help how in software how in low volume how in maintanence how in recreation how in winter how in summer how in aesthetics how in Use how, when blocked how with much boss support how with no boss support why, who wants it how accurate evaluation how to buy paint how to buy chemicals

Alternate theory and practice
Keep it telling how to
fill in some easy to read stuff
make difficulties interesting - exciting if possible
avoid hum-drum monotonous stuff
build the buyer up when can
swing into the start with a little story
talk about some functions

# Variations on the theme of

# BUYING FUNCTION

They wont let you buy function how to get opportunity to buy function kinds of function to buy		
What function, and what extra cost does each item of the What other expense is required to make what I buy accomp. What if the sellers wont sell function?	spec bring? its funct.	?
Divide function, and costs carefully between use and assth How do I know I'm paying right price for function? Compari Buying function that is not used is waste	etic .son.	
Buy function in - various things  packaging  etc		
Sometimes buy two functions - drier ozone and light bulb Buy sellers standard item		
Let the facts (costs) speak for themselves comparison dryer pulley small and large		
muses as when Sigure Profit motion	Times	e b
Gast Creati-Refund		J
Suger as a buy Sigure Prefit moters  Grant Creati-Refund  semany connecting  The court horry Aknowledge  Port moles come		
Byt molies exercise		
divide use and aesthetic f buy separately	2 /	
Buy aesthetic function 3	821	
Overcome difficulties in getting op to buy function	4	
Specifics detailed facts. get into them and buy f	3 1	
what to do when vendor doesnt want to sell function	2	
buying several grouped function s	2	
eliminating other expence read to make pur mat achieve f	3	
buying f for right price comparison	2	
buying f that is not used, is waste	2	
buy f in various things packaging etc	3	
sometimes buy more than one f in one price	2	
buy sellers standard items	1	
In buying f let the facts, costs speak for themselves	1	
So fler, when burgertises on steller - beller a resents.	<del>3</del> 3 32	

Pva is cold hard discipline. It is pussing sand against the tide all of the time. Hard work with tremendous yield

Not a talking discipline - it's a doing discipline. Tow does the buyer start, and what does he do?

Buyers who read this column will achieve more knowledge, technique and skill. and will prob bly develop more initiative

The buyer will develop knowledge The tech will show him how to use that knowl va tech show him how to dev. the knowl and use it.

No 1 He will think specifics, act specifics deal in specifics.

No 2 He will learn function. He will learn what function each bundle of the spends brings to dis employer. He will buy Function

Essence of all va tech is securing function. Design function, mfg function buy function - always the proper needed function at the proper costs.

Our opp in purchasing is to buy the proper needed function at the proper costs

Know the property that provides the needed f (in material)
Know the work and cost that must be spent on puritem to secure ned f
Know f bought by each increment of cost
Determine proper cost for ea f purch by comparisons

## How to approach the job?

# What am I really trying to do?

Create something of value that will cause people to say, "That's good; and thereby make me feel good (important - maybe).

Get some stuff used that I created and know is good and isnt used.

Make some more money.

Allow my brain to get relaxed without getting rusty.

#### So How do I do it?

Write some effective stuff in short catchy sentences.

Make it easier to read than to pass over.

Put some stuff in each that they can use right now.

Have a master plan so that in a sensible way, all of the good stuff gets covrd.

Put it in a formso it can be picked up and put into an effective book later.

## Some important questions.

How do I involve some important people - to the success of this, soon? How much do I reach for the buyer, and how much for the PE? How do I take my stuff which is 20 years old and make it sound new? How do I organize everything I want to say so it clearly fits under the title of "Purchasing Value Analysis Techniques?

# WHAT KIND OF REFERENCE FRAME DO I NEED SO THAT ALL STUFF FIRS REALLY INTO IT . ORDER AFTER MOLLH

More knowledge
more technique
another jackpot for purchasing
the 20 tech
dont be stopped
and best sources
write inductively tell story give prancip les after
Ditto then wind up with a sensible group of principles as a whole
take the kickoff from a happening then make up a communicative story

the profit buyer the value conscious buyer the perceptive purchaser the man who makes the profit for one buyer in 100 worth his weight in gold 1000 steps to buying profitably purchasing pays he profit purchasing skills from examples purchasing techniques your buyer doesnt now the techniques that make one dollars in purchasing a dollar for every minute of reading How buyers are losing your profits you can buy for less purchasing v a better buying ouy the function in liegrams

	فر				;	:				
1.	THE SE HIM AN	/ CLEER AI 'ADVAN'	LWAYS KNOW PAGE IN TH	S MORE E GAME	ABOUT	THE	PROJUCT	BEING	SOLD/BOUGH	r, GIVING
	v.	•								
							• .			
			4,							

2.	HANDBOOKS AND CATALOGUES OF WHAT IS AVAILABLE	COME	UΡ	TO	ONLY	85%	OF	TELLING	THE	WHOLE	STORY

3. PRICE LISTS ARE WRITTEN ON THE BASIS OF GENERALITIES. SPECIFIC PURCHASE SITUATIONS ARE OFTEN DIFFERENT.

4. THE SELLER OFTEN HAS A BEFTER MATERIAL OR PRODUCT OR SERVICE FOR A PRECISE USE OR FUNCTION OF THE BUYER, BUT HE OFTEN DOES NOT KNOW, IN USEFUL TERMS, WHAT THIS FUNCTION IS. THE BUYER CAN OFTEN KNOW.

5. SPECIALIZED SKILLS, MATERIALS AND PRODUCTS ARE OFTEN SUPPLIABLE BY SI WHICH ARE UNKNOWN TO THE BUYER WHO NEEDS THEM.	ELLERS

6.	HUMAN FACTORS TO ADAQUATELY	PROVIDE A SEARCH FO	STRONG FO R A PROBAB	RCE TO "DO LE BETTER	AGAIN WHAT ANSWER.	∉E DID	SEFORE",NOT

THE SELLER OFTEN IS UN-IMAGINATIVE, CONTINUEING TO SELL PRODUCTS AS-IS, WHEN MODIFICATIONS OR ADAPTATIONS WOULD FIT THEM MUCH BETTER TO THE BUYERS NEEDS.

8. ALL SELLERS, OF SUCCESSFUL BUSINESSES, MUST SELL FOR THE PRICE WHICH IS THE HIGHEST THEY CAN SECURE IN THE COMPETITIVE MARKET. THE BUYER IS THE GOALIE.

9. BUYERS ARE LIMITED TO THE USE OF SUPPLIERS THEY KNOW. MORE KNOWLEDGE OF SUPPLIERS AVAILABLE OFTEN PAYS A GOOD RETURN.

11. MORE BUYER KNOWLEDGE BRINGS LOWER COSTS.

12. WHAT THE BUYER DOESNT KNOW WONT HURT HIM ,BUT IT MAY HURT THE EARNINGS

13. WHAT THE BUYER DOES'NT DO MAY NOT HURT HIM, BUT IT MAY HURT EARNINGS.

14. UNOBSERVED AND UN-NOTED FACTORS MAY REDUCE EARNINGS

15.	. BUYER	BRILLIANCE	OFTEN	BRINGS	VALUE	WHEN	PERFORMANCE	AND	TIME	ARE	THE	ESSENCI

# Purchasing VA knowledge of product, and of competitive supplier market

produce \$50,000 \$\$\delta \text{th} added contribution to earnings.

a supplier furnished regulators for a high price. Due to inferior equipment and indifference, only slight reductions in price were quoted. Work was started with another supplier who produced regulators on an efficient assembly line. A period of development with him resulted in better regulators at about half the cost, saving \$50,000. per year.