MANAGING THE USE OF VALUE ANALYSIS AND VALUE ENGINEERING TECHNIQUES JANUARY 21-31, 1963

UNDERSTANDING	THE	"VALUE" EN	VIRONM	TWE		٠
UNDERSTANDING	THE	TECHNOLOGY	BEING	MANAGED	-	I
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#	17	ŧ	Ħ	27		III
SETTING OBJECT	PIVES	3, ORGANIZI	ng-stai	FING		-
PROGRAMMING						
MEASURING						
RELATIONS WITH	OTH	ER WORK				
MANAGEMEET PRO	GRAM	is				
	UNDERSTANDING " SETTING OBJECT PROGRAMMING MEASURING RELATIONS WITH	UNDERSTANDING THE """ SETTING OBJECTIVES PROGRAMMING MEASURING RELATIONS WITH OTH	UNDERSTANDING THE TECHNOLOGY " " " " " SETTING OBJECTIVES, ORGANIZING PROGRAMMING	UNDERSTANDING THE TECHNOLOGY BEING """"""" SETTING OBJECTIVES, ORGANIZING-STANDERSTANDING MEASURING RELATIONS WITH OTHER WORK	" " " " " " " " " " " " " " " " " " "	UNDERSTANDING THE TECHNOLOGY BEING MANAGED - " " " " " " - SETTING OBJECTIVES, ORGANIZING-STAFFING PROGRAMMING MEASURING RELATIONS WITH OTHER WORK

SUMMARIES AND CONCLUSIONS

VALUE ANALYSIS AND ENGINEERING January 26, 1963

Objectives of a Value Engineering program.

- 1. Keep competitive leadership.
- 2. Increase profits by eliminating unappropriate costs, while maintaining the appropriate performance level of all products.
- 3. Maintain appropriate value in products.
- 4. Determine where costs went astray.
- 5. Establish yardstick for measuring the appropriate cost for a function.
- 6. Indoctrinate engineers and other personnel with Value Engineering concept.
- 7. Establish necessary Value Engineering environment within entire company.
- 8. Maintain a concurrent evaluation in the light of Value Engineering concepts and techniques.

Prepared by student assistant

WORKSHEET MEMO

CLASS VALUE ENGINEERING PROJECT

(make sketch)



V.E. is arrangement of techniques which

1.	makes clear	functions the us	er wants	2000
		weight	in location	.

2. establishes the appropriate cost for each function by comparisons

 causes the required knowledge, creativity and initiative to be used to accomplish each function for that cost

2. Refer to puch 3. Flogs se desegn to element
4 Consider std Rolang method

worksheet memo

CLASS VALUE ENGINEERING PROJECT

Item

(make sketch)

* * *

V.E. is arrangement of techniques which

- 1. makes clear functions the user wants 4019
- 2. establishes the appropriate cost for each function by comparisons 10 -2.00
- 3. causes the required knowledge, creativity and initiative to be used to accomplish each function for that cost

Approaches to be followed up

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MANAGING THE USE OF VALUE ANALYSIS AND ENGINEERING TECHNIQUES

A s	ssignment I
	Understanding The Value Analysis or Engineering Technology I
1.	Name ten matured products on which advances in value engineering will control the success of the business venture more than will advances in performance engineering.
2.	Is use value of importance in all products? Explain.
3.	Is esteem value of importance in all products? Explain.
4.	Who normally makes the decisions concerning use value? On what basis are they made?
5.	Who normally makes the decisions concerning esteem value? On what basis are they made?
6.	What is meant by a manufacturer's statement about his own product when it says: "Value of this product is unsatisfactory"?
7.	Name five products which you consider good value. State why.

14. List function or functions of an axe handle and an axe head.

Assignment I Page 3

15. Describe the function which a screw driver has specifically in relation to the details of the head of a screw.

MANAGING THE USE OF VALUE ANALYSIS AND ENGINEERING TECHNIQUES

Understanding The Value Analysis or Engineering Technology II

1.	Write down the essential steps in the procedure for action required when a tire becomes deflated in driving along the road.
	Note the inferior results and the increased frustration of omitting any step of the procedure.

. Chapter II

Chapter III

Items 1, 2, 4, 5, 13

3. Sketch a dozen shapes for the operating handle on a toggle switch and suggest a dozen materials which might be used for it. Also suggest a dozen processes which might be used in fabricating the material for the handle.

2. Select the step in the foregoing procedure which could be omitted with the least consequence, and describe the ill effects, minimized results, or in-

creased efforts caused by omitting just this one step.

MANAGING THE USE OF VALUE ANALYSIS AND ENGINEERING TECHNIQUES

Items 3, 6, 7, 8, 9, 10, 11, 12 Chapter IV Peruse Chapter V

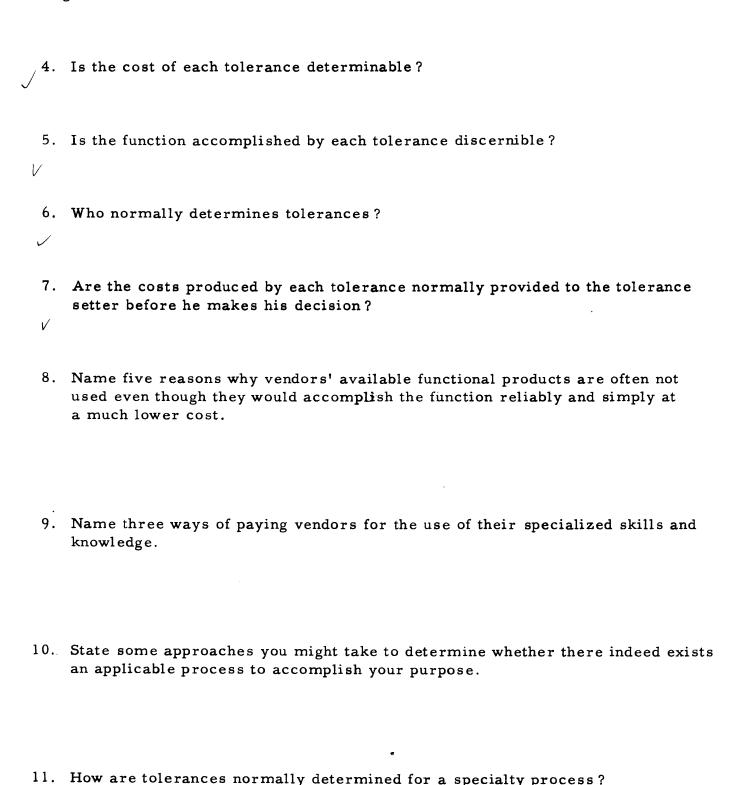
Understanding The Value Analysis or Engineering Technology III

1. Write a list of twenty-five typical questions which might come up in connection with the design and manufacture of an electric iron.



√ 2. State some of the first actions you might take in order to overcome the roadblock: "There must be a good reason for it or we would not have made it that way."

3. Make a list of fifteen different areas of importance to a designer or manufacturer of electric motors in which he might benefit by extreme penetration of knowledge through locating the best possible source of that specialized knowledge.



Assignment III
Page 3

12. Describe some circumstances under which the use of standards costs extra.

13. List some safeguards which might be established to protect against indiscriminately establishing special items, ideas, or processes when there in fact exist standard ones which constitute the best answer.

14. You are now using one million small alnico magnets per year in a thermostat. Name the techniques you are likely to use to identify unnecessary costs.

MANAGING THE USE OF VALUE ANALYSIS AND ENGINEERING TECHNIQUES

Assignment IV
Setting Objectives, Organizing and Staffing
1. List five objectives of a value engineering program.
2. List five steps in organizing and administering a program.
3. List in approximate order of importance ten traits or characteristics or qualifications of a good value analyst.

4. What must be included in the training of practicioners?

MANAGING THE USE OF VALUE ANALYSIS AND ENGINEERING TECHNIQUES

A s	signment V
	Programming
1.	Why would a new value consultant have to do a very much more complete job of integration than he would do if he were new in some other job, such as purchasing agent, design engineer, or accountant?
2.	Name some of the uncertainties and fears which will exist to some extent in the mind of a buyer when he finds that a value analyst is starting in his purchasing area.
3.	Name some of the uncertainties and fears which will exist to some extent in the mind of a design engineer when he finds that a value analyst or value consultant is starting in his area.
4.	Who might be embarrassed by a value appraisal?
5.	Do you believe that the work of the value analyst, or value consultant, is and must be distinct work carried out separately in order to be done correctly? Or do you believe that it is part of the work of others?

6. What does value appraisal mean to you?

Assignment V Page 2

7. What does product evaluation mean to you?

8. What does value consultation mean to you?

9. How would you determine the amount of training needed?

MANAGING THE USE OF VALUE ANALYSIS AND ENGINEERING TECHNIQUES

A s	signment VI
	<u>Measuring</u>
1.	Describe several important actions a management may take which unmistakably show emphasis on value work.
2.	Describe the manner in which emphasis is applied to a design-engineering project.
3.	Describe the manner in which emphasis is applied to shipments of equipment manufactured.
4.	Describe measurement systems which might be used to measure the degree of success with which sales work is accomplished.
5.	Describe measurement systems which might be used to measure the degree of success with which driving an automobile in an auto race is accomplished.

	signment VI ge 2
6.	Describe a system which might be used to measure the degree of excellence of value work.
7.	Discuss the pros and cons - the good and the bad points - of this measuring system.
8.	Describe how you would endeavor to determine (measure) whether or not the correct number of people are engaged in value work.

MANAGING THE USE OF VALUE ANALYSIS AND ENGINEERING TECHNIQUES

A s	ssignment VII
	Relations With Other Work
1.	State why value consultants must be concerned with accounting practice.
2.	Describe two reasons why all fixed overhead should be included in cost comparisons made for the purpose of determining whether to make or to buy.
3.	Name two reasons why some fixed overhead should be excluded from cost comparisons made for the purpose of determining whether to make or to buy.
4.	List ten products which are purchased primarily because their appearance or attractiveness appeals to the customer.
5.	If your product was losing in sales, although it was competitively priced, how would you determine whether to add appearance functions or use functions?

6.	Appropriate cost-reduction work is important and is to be encouraged. State five different ways in which the yield of cost reduction throughout a plant may be improved by the aid of appropriate value analysis work.
7.	You, as a value consultant, have been invited by the engineer to develop and provide value alternatives. You have done so. One of them, in your judgment, is extremely workable and practicable and will save a sizeable sum of money. You have given your report and conclusions to the engineer, and your work on the item is finished. A few weeks pass, and you see that no action has been taken. You now feel that you should return to him and further influence him to act on your suggestion. Under these circumstances, discuss the advantages and disadvantages of not going back to the engineer and attempting to exert pressure on him.
8.	Your study shows that instead of making the part on the type of equipment which you have in operation in the plant and for which people have training, it can be more economically secured for one-fifth of the cost by buying of a supplier who has another type of machine which your factory does not have. Describe some of the problems you would have to work out and how you would go about doing so.

9. Describe five services which the proper use of value analysis can provide

for the management of the business.

Pag	e 3
10.	In your opinion, how can value analysis techniques generally benefit the work of the purchasing agent and his buyers?
11.	How will you, as a value consultant, select the vendors on whom you will call?
12.	What types of commitments, if any, will you (as a value consultant) make to them?
13.	What types of proposals will you solicit from them?
14.	Does lower cost usually mean lower quality?
15.	Describe how the use of the techniques can assist the salesman in determining what the customer really wants.
16.	Describe how the use of the techniques can assist the customer in determining

Assignment VII

MANAGING THE USE OF VALUE ANALYSIS AND ENGINEERING TECHNIQUES

Management Problems

1. Describe the environment which can be promoted by the attitude of the purchasing agent to generally minimize the personal loss of his buyers and promote decisions most beneficial to his employer.

2. Describe or quote the comments which you, as a manager, might appropriately make to cause more decisions for improving value to be made more promptly in the following circumstances:

Your purchasing agent has worked with a casting supplier in buying \$10,000-worth of patterns and molds, helping to establish inspection routines, testing and approving samples of production, etc., and has just qualified this supplier for furnishing \$100,000 worth of malleable castings per year. He then goes to a convention where he comes into contact with another supplier who has an automatic factory for making castings and who, for a cost of \$15,000 for molds, patterns, and tooling would supply the required castings for \$50,000 per year.

Your tool engineer has just purchased a \$1000 machine which is in the process of installation. Today he discovers that a different type of tool which, although also available, was not uncovered in his search prior to the placing of the order. It would produce the items with the same reliability at \$5000 per year less cost. The new tool would cost \$3000. He now proposes to stop installation, scrap the purchased tool, buy the new tool, and have it installed.

Your draftsman has just completed a month's work of drawing and detailing the parts of a product you expect to manufacture. He comes to you and advises that he can now see how to use an entirely different approach employing totally different relative shapes. This would necessitate spending another month redoing all of his work but would result in an equally reliable product for half the cost.

618Notes.pdf
Due to poor print quality, 7 evaluations have been omitted from this file. We hope to add these documents soon.

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INSTRUCTOR EVALUATION QUESTIONNAIRE

Directions: In order to provide information and feedback relative to this course, you are asked by the instructor to rate the following aspects as indicated. Please do not identify yourself and be sure to return the completed form to the instructor.

l.	Using the	following	scale,	please	assign	to	each	aspect	the	number	which	best
	indicates	your feel:	ing.									

- 7. Excellent
- 3. Fair
- 6. Very Good
- 2. Poor

5. Good

4. Average

1. Very Poor

- () Content of the Course
- (7) Quality of Instruction
- (7) Level of Presentation (too high, too elementary, etc.)
- 2. What things did you like best about the course? mentally stimulations, with Timeless Applied Tion!
- 3. What things did you like least about the course?

LIKED 7: KALL SPENT 2 MOVE WEEKS WITH YOU!

- 4. What do you think have been your instructor's most effective qualities? WARM, personal ATTITUDE projected To the CLASS INDIVIDEALLY und collectively
- 5. What do you think have been your instructor's least effective qualities? IN USIA - YOUR FINE CONVERSATIONAL APPROACH, try AND project Tour Voice To the man in the LAST Row I some Times got the impression you were more "in contact" with the 1st two rows THAN the LAST

6. Are there any additional comments about this course or its instructor which you would care to make?

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INSTRUCTOR EVALUATION QUESTIONNAIRE

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 Using the following scale, please assign to each aspect the number which best indicates your feeling.
7. Excellent 3. Fair 6. Very Good 2. Poor 5. Good 1. Very Poor 4. Average
 (7) Content of the Course (7) Quality of Instruction (7) Level of Presentation (too high, too elementary, etc.)
2. What things did you like best about the course? Produced Objection Thinking to Take back to our Jobs providing a vessel to put in practise useful rateas
3. What things did you like least about the course? The physical conditions of the chairs. (Hard)
4. What do you think have been your instructor's most effective qualities? His knowledge gained from actual Experience with applications of the technique and processes involved with Value Engineering
5. What do you think have been your instructor's least effective qualities?
6. Are there any additional comments about this course or its instructor which you would care to make? Provided me with a very plasant

and rewarding

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INSTRUCTOR EVALUATION QUESTIONNAIRE

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Please instru		entify	yourself an	d be sur	e to r	eturn	the c	ombre.	cea 101	rm to	ne
	ing the fol		g scale, ple ling.	ase assi	gn to	each	aspect	the 1	number	which	best
		7.	Excellent		3.	Fair			1 42 - 4		
			Very Good			Poor				K.s.	
		-	Good Average		1.	Very	Poor				
(7) 9	Content of the public of I would be seen of Pro-	Instru		gh, too	elemen	itary,	etc.)				
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			ou like best				7	•			
Ve	ery Into	rna t	ive with	good po	ructio	ca (apple	Ca 710	34		
							. \$				
			•					;			
3. Wh	at things	did y	ou like least	about t	he cou	rse?	i i		- , [
l	woold like	te to	have had	1 move	tim	e					
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4. Wh	nat do you	think	have been yo	our instr	uctor	's mos	t effe	ctive	quali	ties?	
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		/	**					jeski je Parina			
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5. W	nat do you	think	have been yo	our instr	uctor	's Lea	st eII	ectiv	e dnar	itlesi	
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6. Aı	re there an	v add	itional comme	ents show	t this	s cour	se or	its i	nstruc	tor	
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- 1. Using the following scale, please assign to each aspect the number which best indicates your feeling.
 - 7. Excellent
- 3. Fair 2. Poor
- 6. Very Good

5. Good

1. Very Poor

- 4. Average
- (6) Content of the Course (6) Quality of Instruction
- (5) Level of Presentation (too high, too elementary, etc.)
- 2. What things did you like best about the course? REPEATED EXAMPLES DISCUSSION OF PROBABLE ROADBLOCKS ASSOCIATED WITH INSTALLATION + OPERATION OF V.A.
- 3. What things did you like least about the course?
- 4. What do you think have been your instructor's most effective qualities? ABILITY TO UTILIZE THE TECHNIQUES ON WHICH HE WAS EXPOUNDING IN TEACHING THESE SAME TECHNIQUES TO AN AT FIRST "HOSTILE" GROUP.
- 5. What do you think have been your instructor's least effective qualities?
- 6. Are there any additional comments about this course or its instructor which you would care to make?

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- 1. Using the following scale, please assign to each aspect the number which best indicates your feeling.
 - 7. Excellent
- 3. Fair
- 6. Very Good

2. Poor

5. Good

1. Very Poor

- 4. Average
- (1) Content of the Course(7) Quality of Instruction
- (4) Level of Presentation (too high, too elementary, etc.)
- 2. What things did you like best about the course?

treatment of course as a dissignine + set of

- 3. What things did you like least about the course?
- 4. What do you think have been your instructor's most effective qualities?

 In spile 3 apparation over the years the momental with the materity and philosophical approach to problems of implementation.

 5. What do you think have been your instructor's least effective qualities?

 Earhorn could dramatize himpart of value maderia or specific cases.
- 6. Are there any additional comments about this course or its instructor which you would care to make?

program. I consider supelf fortunate indeed, that I have been able to participate in this course

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INSTRUCTOR EVALUATION QUESTIONNAIRE

Directions: In order to provide information and feedback relative to this course, the

best

	re asked by the instructor to rate the following aspects as indicated.
	e do not identify yourself and be sure to return the completed form to
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	sing the following scale, please assign to each aspect the number which indicates your feeling.
	7. Excellent 3. Fair
	6. Very Good 2. Poor
	5. Good 1. Very Poor 4. Average
(7)	Content of the Course
	Quality of Instruction
	Level of Presentation (too high, too elementary, etc.)
• • •	
	hat things did you like best about the course?
0	ranistin
	ramples shown
	famples Thouse
3. Wh	hat things did you like least about the course?
Ų	wish we had more time
4. Wh	hat do you think have been your instructor's most effective qualities?
	notele knowledge of the subject matter
	7 9 4
7	The approach used in tacking.
5. Wh	nat do you think have been your instructor's least effective qualities?
)• WI	nat do you willing have been your imbuluctor & least criccorve quarrotes.
	vane -
	re there any additional comments about this course or its instructor nich you would care to make?
<u>C</u> v	unse has been well presented. Has slarefied
004	a amountarie that I had haviously about

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INSTRUCTOR EVALUATION QUESTIONNAIRE

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1.	Using the	following	scale,	please	assign	to e	each	aspect	the	${\tt number}$	which	best
	indicates	your feeli	ing.									

- 7. Excellent
- 3. Fair
- 6. Very Good
- 2. Poor

5. Good

1. Very Poor

- 4. Average
- (4) Content of the Course
 - (6) Quality of Instruction
- (5) Level of Presentation (too high, too elementary, etc.)

2. What things did you like best about the course? The discussion of the frenceples of and tools of value luginiering.

3. What things did you like least about the course?

The lacessive (my opinion) amphosis on the negative acceptance of value engineering in a typical organization.

4. What do you think have been your instructor's most effective qualities?

Dedication to the so job of convincing people that value eng and analysis is indied in effective fool. He is amable and very communicative.

5. What do you think have been your instructor's least effective qualities?

Can't think of any kelating to his subject material, instruction methods and personality. Only comment is again or registere notion that the world is against value eng.

6. Are there any additional comments about this course or its instructor which you would care to make?

Denyoyed the course very much and feel it well be of not use to me. Comment in (2) above is frompted by the feet that I'm an engineer in background. I believe the course did emphasing as it of levas advertised, the method and the way of introducing it into your company.

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INSTRUCTOR EVALUATION QUESTIONNAIRE

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 Using the following scale, please indicates your feeling. 	assign to each aspect the number which best
<u> </u>	
7. Excellent	3. Fair
6. Very Good	2. Poor
5. Good	1. Very Poor
4. Average	
171	
(7) Content of the Course	
(7) Quality of Instruction	
(7) Level of Presentation (too high,	too elementary, etc.)
2. What things did you like best about The manner in which presented and related	the subject mother was
3. What things did you like least about	ut the course?
Nothing	

4. What do you think have been your instructor's most effective qualities?

His ability to communicate effectively, and
his ability to relate subject matter to actual

estactions.

5. What do you think have been your instructor's least effective qualities?

Tends to repeat himself occasionally

(1) thing really)

_		•						;			
6.		any additional		about	this	course	or	its	instru	ctor	
	which you	would care to m	nake?								
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INSTRUCTOR EVALUATION QUESTIONNAIRE

Directions: In order to provide information and feedback relative to this course,

Ple	are asked b ase do not 1									the
ins	tructor.									1,11
1.	Using the findicates y			please s	assign to	each a	spect	the numb	er which	best
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(7) Content of) Quality of) Level of P	Instr	action	o high, 1	too eleme	entary,	etc.)			
2.	What things	did y	ou like be	est about	the cou	rse?				
	all	6	it							
3·	What things	did y	ou like le	east abou	it the co	ourse?	•			•
		_								
4.	What do you		_	-		's most	effec	tive qua	lities?	
<u>.</u>	•	(J	rese	ntal	ion					
5.	What do you	think	have beer	1 vour ir	structor	's leas	t effe	ctive qu	alities?	
	•						•			
6.	Are there as which you w	ould ca		ce?			4 n + 3	6	uctor	
	much	1 _	00							

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INSTRUCTOR EVALUATION QUESTIONNAIRE

Directions: you are asked Please do not instructor.	In order	to provid	e inform	nation an	d feed	back rela	tive to	this	course
you are asked	d by the	instructor	to rate	the fol	lowing	aspects	as indi	cated.	
Please do not	t identif	y yourself	and be	sure to	return	the com	leted 1	orm, so	the I
instructor.		The second second			1 40 33		建拓型 。199	· ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '	

Directions: In order to provide information you are asked by the instructor to rate the Please do not identify yourself and be sure instructor.	following aspects as indicated.
 Using the following scale, please assigning indicates your feeling. Excellent Very Good 	n to each aspect the number which 3. Pair 2. Poor
5. Good 4. Average	1. Very Poor
 (7) Content of the Course (6) Quality of Instruction (6) Level of Presentation (too high, too example) 	lementary, etc.)
2. What things did you like best about the The instructive possessed see of the subject both that	ch a complete tomathy
3. What things did you like least about th	e course?
4. What do you think have been your instru	ctor's most effective qualities?
the gets to the ment of	The subject specificant
unnaaring verleye	
5. What do you think have been your instru	ctor's least effective qualities?
6. Are there any additional comments about which you would care to make?	this course or its instructor

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1.		ollowing scale our feeling.	, please assign	n to each	aspect the numb	er which best
		7. Exceller 6. Very Good 5. Good 4. Average	od	3. Fair 2. Poor 1. Very	Poor	
(7)	74) Content of L) Quality of T) Level of P		oo high, too el	lementary,	etc.)	
2.	What things	did you like the	best about the	course?		1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
3:	What things	did you like I Therej	least about the	course?		
4.	What do non	Abdala bassa bas	en your instruc	etor's most	effective qua	lities?
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	indicates	your feel:	ing.								7	

- 7. Excellent
- Fair
- Very Good.
- Poor

5. Good

1. Very Poor

Average

(7) Content of the Course) Quality of Instruction good for the group) Level of Presentation (too high, too elementary, etc.) 7) Quality of Instruction

2. What things did you like best about the course? a great deal about the human relations

3. What things did you like least about the course? Not enough Time alloted for the instructor to get assemblated into our brains his experience and knowledge in the field

& jul there should be less class putingston time, except for questions for ... What do you think have been your instructor's most effective qualities? for time per question or Personality.

5. What do you think have been your instructor's least effective qualities

6. Are there any additional comments about this course or its instructor which you would care to make?

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1. Using the following scale, please assign to each aspect the number which best indicates your feeling.

7. Excellent

3. Pair

6. Very Good

2. Poor

5. Good

1. Very Poor

4. Average

(7) Content of the Course (7) Quality of Instruction

(7) Level of Presentation (too high, too elementary, etc.)

2. What things did you like best about the course?

Everything

3. What things did you like least about the course?

none

4. What do you think have been your instructor's most effective qualities?

1) Never referring to his own product or company

2) Knowledge of the subject and extreme interest to teach & present Value Eng to his students.

5. What do you think have been your instructor's least effective qualities?

3) Also, liked his ties.

6. Are there any additional comments about this course or its instructor which you would care to make?

Best Course offered by LCLA; Excellent instruction;

College should rehire Mr Miles for 1964, 5, etc Courses;

Should be offered both marring & afternoon, 30 all

ensineers may have the opportunity of taking course.

University of California, Los Angeles

INSTRUCTOR EVALUATION QUESTIONNAIRE

Directions: In order to provide information and feedback relative to this course, you are asked by the instructor to rate the following aspects as indicated. Please do not identify yourself and be sure to return the completed form to the instructor.

- 1. Using the following scale, please assign to each aspect the number which best indicates your feeling.
 - 7. Excellent
- 6. Very Good
- 2. Poor

5. Good

- 1. Very Poor
- 4. Average
- (%) Content of the Course Quality of Instruction
- (7) Level of Presentation (too high, too elementary, etc.)
- 2. What things did you like best about the course? The clarity with with the subject matter WAS BROUGHT INTO FOCUS.
- 3. What things did you like least about the course? PRACICALLY ALL EXAMPLES WE'RE PRODUCT ORIENTED A FEW SERVICE ORIENTED EXAMPLES AS OPPOSED TO HAVE
- 4. What do you think have been your instructor's most effective qualities? HIS ABILITY TO HAVE SITHE CLASSY BE IN SYMPATHY TO HIM AT THE SAME TIME INTRODUCING ALTOGETHER NEW + DIFFERENT CONCEPTS
- 5. What do you think have been your instructor's least effective qualities?
- 6. Are there any additional comments about this course or its instructor which you would care to make?

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Eugen .	Aug. 140	Dorm	-	
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THE ENGINEERING AND MANAGEMENT COURSE

University of California, Los Angeles

INSTRUCTOR EVALUATION QUESTIONNAIRE

Directions	: In or	rder to	provide	inform	ation	and	feedb	ack	relative	to thi	.s (curse
you are as	ked by t	the inst	ructor .t	o rate	the	follo	owing	aspe	cts as in	ndicate	d.	
Please do	not iden	ntify yo	urself a	nd be	sure	to re	eturn	the	completed	form	to	the
instructor	•											

1.	Using the	following scale,	please assign	to each aspect	the number	which best
	indicates	your feeling.	•			

(5) Content of the Course(6) Quality of Instruction

(5) Level of Presentation (too high, too elementary, etc.)

2. What things did you like best about the course? Les Youcker tried to keep to the essential principles of the subject of moved rapidly

3. What things did you like least about the course?

I would have enjoyed more analytis of advalpants by
the fromp. Anethrestor did not let us & Yay stalled long but
lead us to the anewers. He maybe should have let us woring a but.

4. What do you think have been your instructor's most effective qualities? Sincerety perthusiasm and assume of humor.

5. What do you think have been your instructor's least effective qualities?

6.	any addition		s about	this	course	or it	s instructor
		•					
					•		

THE ENGINEERING AND MAKAGEMENT COURSE University of California, Los Angeles

INSTRUCTOR EVALUATION QUESTIONNAIRE

Directions: In order to provide information and feedback relative to this course, you are asked by the instructor to rate the following aspects as indicated. Please do not identify yourself and be sure to return the completed form to the instructor.

1. Using the following scale, please assign to each aspect the number which best indicates your feeling.

7. Excellent

3. Fair

6. Very Good

2. Poor

5. Good

1. Very Poor

4. Averege

(6) Content of the Course () Quality of Instruction (6) Level of Presentation (too high, too elementary, etc.)

- 2. What things did you like best about the course? famples and the great amount of group participation in all discussions. Opinions stated by attendess,
- 3. What things did you like least about the course?
- b. What do you think have been your instructor's most effective qualities? To steen the course the way he wanted it to go, but accoming the attendess to participate
- 5. What do you think have been your instructor's least effective qualities?
- there any additional comments about this course or its instructor biob you would care to bake!

Company well presented by a eliteraly knowledgelile on the subject

THE ENGINEERING AND MANAGEMENT COURSE University of California, Los Angeles

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INSTRUCTOR EVA	LUATION QUESTIONNAIRE	
Directions		
you are asked in or	enting and feedback elative to t	his course.
Please do not by the provide 1	the following aspects as indica	ted.
instructor. Identify ructor to	formation and feedback elative to trate the following aspects as indicate the sure to return the completed for	m to the
Legal and		
Using the follow		
indicates your feeling.	se assign to each aspect the number	which best
Jun / Jest Jug.	se assign to each aspect the number	
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2. G CO1	2. Poor	
4. Average	1. jery Poor	
(5) Content of the Course		
Level of Presented		
Quality of Instruction (6) Level of Presentation (too high	h, too elementary, etc.)	
2. What things did you like at al		
T	bout the course?	/
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dune flow of an alama		1/ /
218 1818	The structures most asa	elly hear
restrictions to upwards	end flow of were	
restrictions to upwards. 3. What things did you like least is Lack of precise function engineering relative do for its interred benefit 4. What do you think have been your	about the course?	· · · ·
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Phalhonaus ralelis	The restrict of value	الوروقي وسه
and the solution of	other jobs kubstantive	institution
for its interred bouch	4 71 1	~ 11120110
4. What do you think have been would	12) Lett is won trainserally elet	ined.
day been you	instructor s most effective qualit	ies?
Communication with	the class both ways	capabelety
		1 72.
5 West down to the	•	· · · · · · · · · · · · · · · · · · ·
5. What do you think have have		

- 5. What do you think have been your instructor's least effective qualities?

 Insignificant in This ten-day period.
- 6. Are there any additional comments about this course or its instructor which you would care to make?

Excellent instructor

& M9+ PROBLEM
PROFIT FROM COST

63-52

though a si
Y UNDERSTANDING THE VALUETASIC
QUESTION- WHAT WOULD FOU LIKE TO ACCOMPLISH?"
WHAT DO YOU NOW BELIEVE VA. 15?
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& VALUE (COST) WORK IS ART
to 15 EMOTOONAL PROBLEM
O DISCREDIT WHAT DONT UNDERSTAND
DE WHY SO MUCH UNNEC COST
Habits Attitudes on Foolings
Homest wrong beliefs
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Elecia i sea Elemporary corcumstance
GERMAN DR.
13 TWO PART JOB MEELINGS 75/25
I FARN TO DO TTOMUS BY TOR
ExitiBITS - BEFURE + AFTER MARSONEM 6x-125, Filterland 6
NOTE EMOTIONAL IMPACT
" NEED FOR TECHNIQUE
COMMUNICATION BAD "HERES HOW TO HOLD YOUR SPOON"
READ NEGATIVE CONMENTS
QUESTIONS -

DAY 2 1963

VALUE ENGINEERING TECHNOLOGY

NOTE EMOTIONAL IMPACT OF YESTERDAYS
WARM BLOOD
NEGATIVE VA STATEMENTS
QUOTE MGRS LETTER
POSITIVE STATEMENT MOR WHO LEARNED THETECH.
PROOF FOR MER- OPERATING HEAD
Klow WHAT IS VA
$= N_0$ $= 1^{\nu}A$
Y L L L L
HOW - FUNCTION APPROACH
USE ASSIGNED PUESTIDINS
EAIS ARRANGENT OF TECH WHICH MAISE CLEARY FUNCTIONS CUSTOMER WANTS.
USE EXAMPLES SWITCH BAR RADARSPOT FOCUSER FILTER TUKNOB COLD CONTROL
ESTABLISH APPROPRIATE COST FOR EACH FUNCTION
TIEL CLASP - BUTTON - NAIL

DAY I

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REVIEW
  19 ONLY FOR PURPOSE OF SECURING LOWER COST.
    IF LIC. OR MORE QUANTITIES FROM SAME
    COST NOT NEEDED - DONT USE IT
  MUST DEAL WITH FEELINGS
     TEACH HOW TO BETTER IDENTIFY BETTER
                                       COSTS
  SINCE IT IS A DIFFEREIXT APPROACH - ITS
     ENVIRONMENT - MANAGEMENT + PEERS
      OPPOSE IT VIOLENTLY - EXPECT NOTHING
      ELSE.
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MANAGE BUSINESS
GELL AT INGT LEVELS
IF CANT - SALES PROBLEM - FIX IT
IF CAM - BUT PRODUCT DOESN'T PERFORM
BetfORMANCE EINE DROBLEM - FIXIT
IF CAIX - AND PRODUCT WORKS BUT NO PROFIT
VALUE PROPLEM . FIXIT
REVIEW
REVIE W
VE EXCLUSIVELY TO FIX" COST PROBLEM
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VETECHNIQUES - SHOW AREA OF NECESSARY WORK
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function by comparison
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NVT
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VALUE - THE EMERGING EMPNASIS IN DESIGN

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1963)

Have Paper on Org-
Show in Eng-Mfg-Purch finary-Mktg-ga Review Pros & cons
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BY PROJECT
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Report 3 papers
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Project A-40, A-41, A-3-3 (review) A31

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Any product - bought fo day - Almost obsolete. Success ful business must obsoletrous moduct VP Asked "would you, quite princent knowledge querostice V, A, we excluse you quite princent knowledge querostice Assign & Papers
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